

Schedule		
Date/Time	Session	
Sunday, June 17		
8:30-11:30a	FFMA Board of Directors Meeting The Boardroom	
2-5p	Conference Registration Sponsor: Feld Entertainment Flagler Hall	
7-8:30p	Opening Reception Sponsor: Spectra Palm Beach County Convention Center	
9p-12a	Hospitality Suite Sponsor: Crossroads Consulting Ocean Front Lanai Terrace #145	
Monday, June 18		
7:30a-3p	Conference Registration Flagler Hall Sponsor: Feld Entertainment	
7:30-8a	Continental Breakfast Flagler Hall Sponsor: Sentry Event Services	
8-8:15a	Welcome Remarks Salons 1 and 2	
8:15-9:30a	Educational Session: S=E+1 The formula for Creating a Successful Guest Experience Speaker Doug Booher Sponsor: The Bigelow Companies Salons 1 and 2	
9:30-9:45a	Coffee Break Sponsor: SICO Flagler Hall	
9:45-11:15a	Educational Session: Greening your Venue: Creative Solutions to Sustainability Initiatives Speaker Ryan Murphy Sponsor: HOK Salons 1 and 2	
11:15a- 12:30pm	Round Tables: Stadiums & Arenas - Exchange 1&2 Convention Centers - Exchange 3&4 Performing Arts - Salon 3 Sponsor: Owens Facility Services	
12:30-2p	Lunch—On Your Own	
2-3p	Ticketmaster Presentation Sponsor: Ticketmaster Salons 1 and 2	
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Monday, June 18 - continued		
Date/Time	Session	
Date/ Illie	Educational Session: Technology Solutions for Build-	
3-4p	ing Management with Speaker Scott Meyers	
	Sponsor: 24/7 Software	
	Salons 1 and 2	
	Snack Break	
4-4:15p	, , , ,	
	Flagler Hall	
4:15-4:45p	FFMA Business Meeting	
	Sponsor: Contemporary Services Corporation Salons 1 and 2	
	FFMA Legislative Update	
4:45-5:15p	Salons 1 and 2	
5:15-7p	Free time	
7-7:30p	Reception at The Eau	
	Sponsor: Levy Restaurants	
	Flagler 2 & 3	
7:30-9:30p	Dinner at The Eau	
	Sponsor: Ticketmaster Ocean Ballroom & Terrace	
	Hospitality Suite	
9:30p-12a	Sponsor: Hunt Construction Group	
0.000 124	Ocean Front Lanai Terrace #145	
Tuesday,		
	Continental Breakfast	
6:30-9:30a	Ocean Ballroom & Terrace	
8:30a-2p	Networking Opportunity	
	Sponsor: StageRight	
	Offsite at PGA National	
10a-1:30p	Florida's Presenter's Meeting	
	Sponsor: Raymond F. Kravis Center	
	Offsite at the Kravis Center	
2:45-3p	Snack Break Sponsor: Hussey Seating	
2.45-5p	Flagler Hall	
3-4p	Educational Session: Employing Explosive Detection	
	Dogs at Your Venues by VaporWake	
	Speaker Kristie Dober	
	Sponsor: First Coast Security	
	Salons 1 and 2	
4-5:15p	Educational Session: Agent & Promoter Panel Neil Jacobsen with Live Nation	
	John Valentino with AEG	
	Tony Downs with Feld Entertainment	
	David Pitman with Cirque de Soliel	
	John Lochen with Northstar Artist	
	Sponsor: Centerplate	
5:15-6:30p	Salons 1 and 2 Free time	
υ. 10-0.30β	Reception at The Eau	
6:30-7p	Sponsor: Daktronics	
	Ocean Ballroom & Terrace	
7-9p	Dinner at The Eau	
	Ocean Ballroom	
9p-12a	Hospitality Suite	
	Sponsor: Aramark	
Cm	Ocean Front Lanai Terrace	
Sponsor:	Golf Balls & Drink Cart: OAI, Inc.	
Sponsor:	Name Badges: bluemedia	