

# Schedule

Time	Session	Location & Sponsor
<b>Sunday, June 18</b>		
8:30-11:30a	FFMA Board of Directors Meeting	<i>The Boardroom</i>
2:00-5:00p	Conference Registration	<i>Flagler Hall</i> Sponsor: Feld Entertainment
7:00-8:30p	Opening Reception	<i>Palm Beach County Convention Center</i> Sponsor: Spectra
9:00p-12:00a	Hospitality Suite	<i>Suite #144</i> Sponsor: Crossroads Consulting
<b>Monday, June 19</b>		
7:30a-3:00p	Conference Registration	<i>Flagler Hall</i> Sponsor: Feld Entertainment
7:30-8:00a	Continental Breakfast	<i>Flagler Hall</i> Sponsor: Sentry Event Services
8:00-8:15a	Welcome Remarks	<i>Salons 1 and 2</i>
8:15-8:30a	Educational Session: Economic Impact Update	<i>Salons 1 and 2</i> Sponsor: The Bigelow Companies
8:30-9:30a	Educational Session: Driving Revenue -The Cure-all for every facility management challenges	
9:30-9:45a	Coffee Break	<i>Flagler Hall</i> Sponsor: ISS Facility Services
9:45-11:15a	Educational Session: The Fusion Center - Sharing critical information to keep all of our venues safe.	<i>Salons 1 and 2</i> Sponsor: HOK
9:45-11:15a	Round Tables: 1. Stadiums & Arenas 2. Convention Centers & College Facilities 3. Performing Arts Centers 4. ADA	<i>Stadiums &amp; Arenas - Exchange 1</i> <i>Conv Centers &amp; Colleges – Exchange 3</i> <i>Performing Arts - Salon 3</i> <i>ADA - Salon 1</i>
12:30-2:00p	Lunch	<i>On Your Own</i>
2:00-3:00p	Ticketmaster Presentation	<i>Salons 1 and 2</i> Sponsor: Ticketmaster

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2:00-3:00p	Ticketmaster Presentation	<i>Salons 1 and 2</i> Sponsor: Ticketmaster

## Monday, June 19

3:00-4:00p	<b>Educational Session - Providing the ultimate level of customer service: Is your venue doing it?</b>	<i>Salons 1 and 2</i> Sponsor: First Coast Security
4:00-4:15p	<b>Snack Break</b>	<i>Flagler Hall</i> Sponsor: Owens Facility Services
4:15-4:45p	<b>FFMA Business Meeting</b>	<i>Salons 1 and 2</i>
4:45-5:15p	<b>FFMA Legislative Update</b>	<i>Salons 1 and 2</i>
5:15-7:00p	<b>Free time</b>	--
7:00-7:30p	<b>Reception at The Eau</b>	<i>Flagler 2 &amp; 3</i> Sponsor: Levy Restaurants
7:30-9:30p	<b>Dinner at The Eau</b>	<i>Salon 3</i> Sponsor: Ticketmaster
9:30p-12:00a	<b>Hospitality Suite</b>	<i>Suite #144</i> Sponsor: Hunt Construction Group

## Tuesday, June 20

6:30-8:00a	<b>Continental Breakfast</b>	<i>Angle</i>
8:30a-2:00p	<b>Networking Opportunity</b>	<i>Offsite at PGA National Golf Course</i> Sponsor: StageRight
10:00a-1:30p	<b>Florida's Presenter's Meeting</b>	<i>Offsite at the Kravis Center</i> Sponsor: Raymond F. Kravis Center
2:45-3:00p	<b>Snack Break</b>	<i>Flagler Hall</i> Sponsor: Hussey Seating
3:00-4:00p	<b>Educational Session: The Kitchen Sink "Open Discussion of Random Topics that range from Trump to the Future of FFMA"</b>	<i>Salons 1 and 2</i> Sponsor: Contemporary Services Corporation
4:00-5:15p	<b>Educational Session: Promoters' Panel</b>	<i>Salons 1 and 2</i> Sponsor: Centerplate
5:15-6:30p	<b>Free time</b>	--
6:30-7:00p	<b>Reception at The Eau</b>	<i>Breeze</i> Sponsor: Daktronics
7:00-9:00p	<b>Dinner at The Eau</b>	<i>Salon 3</i>
9:00p-12:00a	<b>Hospitality Suite</b>	<i>Suite #144</i> Sponsor: Aramark



Watch for our  
2017 Operations Seminar  
in September!

Other: Golf Balls & Drink Cart: OAI, Inc.  
Namebadges: bluemedia  
Audio Visual: Double D Audio-Visual

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